Saint George's CE Primary School

Help and support for children and families

At St George's CE Primary School, we aim to create a Christian ethos which is friendly, caring, and supportive in order that all children can achieve their potential.

We recognise the challenges that families face and the fact there may be times when extra help and support is needed. When this happens we want to be able to help. There are many forms this may take as outlined in this strategy plan. We can also help to plan specific support for families alongside other agencies where we can work together to set and achieve outcomes.

The diagram below shows the range of needs at different levels. We use this graduated approach to make sure we provide the best support for different families' individual situations.

Providing timely help to our pupils and families at St George's means we are more effective in promoting support as soon as we can. This means providing support as soon as a problem emerges, at any point in a child's time in school.

Key Personnel:

Louise Norris	Headteacher, designated safeguarding lead
Chloe Hopkirk	Deputy Head
Alice Lane	Deputy Head
Ian Tait	Assistant head, deputy designated safeguarding lead
Lottie Smith	Special Educational Needs Co-ordinator

If you want to contact one of the above people, please email admin@stgeorgesce.worcs.sch.uk and mark the email for the attention of the relevant person.

Everyone needs help at some time in their lives and therefore an ethos of mutual care is important for any school. We believe that early intervention for children or families, in many cases, will prevent children from experiencing harm.

We believe that pupils should have an active say in their lives. At St George's CE Primary School, children are encouraged to speak to staff about concerns or worries. As part of our PSHE curriculum, they are taught to speak openly about their emotions. They know that staff will take whatever they say seriously.

Links to safeguarding

In Keeping Children Safe in Education 2024 it makes it clear that ALL staff should be aware of their local early help process and understand their role in it. In addition, this statutory document makes it clear that any child may benefit from early help, but all school and college staff should be particularly alert to the potential need for early help for a child who:

- Is disabled and has specific additional needs;
- Has special educational needs (whether or not they have a statutory education, health care plan);
- Is a young carer;
- Is showing signs of being drawn in to anti-social or criminal behaviour, including gang involvement and association with organised crime groups;
- Is frequently missing/goes missing from care or from home;
- Is misusing drugs or alcohol themselves;
- Is at risk of modern slavery, trafficking or exploitation;
- Is in a family where circumstances present challenges for the child; such as substance abuse, adult mental health problems or domestic abuse;
- Has returned home to their family from care;
- Is showing early signs of abuse and/or neglect;
- Is at risk of being radicalised or exploited;
- Is a privately fostered child.

Where there are significant concerns about a child's safety or welfare, staff would report this immediately to the safeguarding lead in school who would then follow up with a referral to social care if appropriate.

Worcester Local services

Worcester Family Hub – Buttercup Buttercup, Carnforth Drive, Worcester, WR4 9HG. Tel: 01905 520032 For information on parenting courses and groups, community activities, health visiting clinics and vitamin collections.	**What's on in Worcester during the school holidays?** Ready Steady Worcestershire - school holiday food and activities | Worcestershire County Council	**Worcester Foodbank** 7 Lowesmoor Wharf Lowesmoor WORCESTER WR1 2RS Tel 01905 780400 Email: info@worcester.foodbank.org.uk
The Worcestershire Virtual Family Hub is a one-stop shop for support and information in a wide range of areas. You can also access a downloadable copy of the Early Help booklet.		**Worcestershire Community Services Directory** You can search for support and services in your area
Worcester Early Help Family Support District Team Team contact number: **01905 843339** Team email address: FamilySupportWorcester@worcschildrenfirst.org.uk Early Help Family Support District Teams | Early Help Family Support District Teams | Worcestershire County Council		**The Hive** A wonderful space where children and parents can enjoy a book together. There are also other facilities such as IT equipment and printing. There is a range of events for adults and children and a café!

Help and support for children and families

Family and relationships	
The Front Door to Children's Services	If you think a child or young person is at immediate risk of significant harm, contact the Family Front Door (FFD) – 01905 822 666 or in an emergency always call 999.
Domestic violence	Here is a very helpful website for what do to in many different difficult situations: http://www.worcestershire.gov.uk/info/20379/domestic_violence_and_sexual_abuse West Mercia Women's Aid: 0800 980 3331 0800 783 1359 helpline@westmerciawomensaid.org **Further reading** • Groups for parents - information and guidance
Kinship care	https://compass.kinship.org.uk/advice-and-information/what-is-kinship-care/ https://www.worcestershire.gov.uk/worcestershire-children-first-fostering/family-and-friends
Parenting	https://www.startingwellworcs.nhs.uk/families
Private fostering	National Fostering Agency (NFA) Call on: 0808 284 9226
Worcestershire Family Information Service (FIS)	Worcestershire Family Information Service (FIS) Advisors give impartial information on **childcare, finances, parenting and education**. http://www.worcestershire.gov.uk/info/20507/childcare/1579/family_information_service
Finances and Housing	
Citizens advice	https://www.citizensadvice.org.uk/
Free school meals	Worcestershire Free School Meals support
Housing team	https://www.worcester.gov.uk/housing
Health	
School Health	The school nurse can support with any health related issues. She can be contacted via the school office or view further information on their web page. https://www.hacw.nhs.uk/services/service/school-health-nursing-15/
Gender Identity Issues	The Gender Trust is a listening ear, a caring support and an information centre for anyone with any question concerning their gender identity, or whose loved one is struggling with gender identity issues. www.gendertrust.org.uk Similarly, 'Mermaids' can provide support to children and their families. **https://www.mermaidsuk.org.uk/**
Young carers	https://www.carerswocs.org.uk/young-carers
Mental Health	
Bereavement	The school can signpost to a number of agencies to support with bereavement including St. Richard's Hospice counsellors. https://www.strichards.org.uk/our-care/support-services/for-families-and-carers/
In school support	We have access to a practitioner in school who can help with low level anxiety and similar issues through a cognitive behavioural approach, either individually or in small groups. Please speak to Mrs Norris or Mrs Waits regarding a referral.

Mental Health support sites and helplines	**Anxiety UK** 08444 775 774 www.anxietyuk.org.uk **Mental Health Foundation** www.mentalhealth.org.uk **MIND** 0300 123 3393 or text 86463 www.mind.org.uk **Rethink Mental Illness** 0300 5000 927 www.rethink.org **Samaritans** 116 123 (24 hour helpline) https://www.samaritans.org/ **SANE** 0845 767 800 Email: sanemail@org.uk www.sane.org.uk **Staying Safe** http://stayingsafe.net/
Suicide prevention	**Papyrus** 0800 068 4141 Text 07860 039967 https://www.papyrus-uk.org/
Legal	
Children with family members in prison	YSS offer support to families with a loved one in prison. https://www.yss.org.uk/familiest-first NICCO (www.nicco.org.uk) provides information to support professionals working with offenders and their children to help mitigate the negative consequences for these children.
Court system	https://www.cafcass.gov.uk/about-cafcass/
Safeguarding	
Bullying (including cyberbullying)/ Child death/suicide prevention	**Cyberbullying** is using the internet, email, online games or digital technology to threaten, tease, upset or humiliate someone else. **Useful links** Bullying UK Childline KidScape: https://www.kidscape.org.uk/resources-and-publications/
Child Sexual Exploitation (CSE)	Barnardo's spot the signs: Advice for parents, professionals and young people on the signs of sexual exploitation and how to keep safe Department for Education (Gov.uk) National Action Plan for Tackling Child Sexual Exploitation Parents Against Child Sexual Exploitation pace is the leading national charity working with parents and carers whose children are sexually exploited NSPCC definitions, statistics, facts and resources about CSE. NWG Network: Fighting against CSE and working to inform, educate and prevent child sexual abuse within the UK.

Help and support for children and families

E-safety (Online Safety)	Online activity (phones, computers) can be a **serious risk** to children: The use of technology has become a significant component of many safeguarding issues. Child sexual exploitation; radicalisation; sexual predation – technology often provides the platform that facilitates harm. With the right support, education and safety measures in place the internet and new technologies can also bring great benefits but we must all be vigilant • PACE (parents against child exploitation) UK is a useful website to engage parents with safety issues. https://paceuk.info/ • https://www.thinkuknow.co.uk/parents/ This is the Child Exploitation and Online Protection (CEOP) Centre. It's a one stop shop for most information about online safety. • https://www.educateagainsthate.com/parents/- This is the government website to help parents and professionals understand the risks of children and young people being radicalised by extremists online and how to keep children safe from this. • https://www.internetmatters.org/– A great site for helping parents keep their children safe online. Information on specific games is also available on the school website.
Forced marriage	**UK Forced Marriage Unit** fmu@fco.gov.uk Telephone: 020 7008 0151 Call 999 (police) in an emergency.
Hate Crime	West Mercia Police: Email: contactus@westmercia.police.uk Emergency number: 999 Non-Emergency number: 101 report online to True Vision (opens in a new window) https://educateagainsthate.com/parents/
Honour based violence (HBV)	Honour' based violence (HBV) occurs when perpetrators believe a relative or other individual has shamed or damaged a family's or community's 'honour' or reputation. The 'Honour Network Help line': 0800 5 999 247
Radicalisation and Extremism/HATE (PREVENT duty)	www.educateagainsthate.com is the government website providing information and practical advice on protecting children from radicalisation and extremism. Let's talk about it is an excellent website for parents: www.ltai.info/ as is www.preventtragedies.co.uk
Sexting/Sextortion/ youth produced imagery	http://www.nspcc.org.uk/preventing-abuse/keepingchildren-safe/sexting (NSPCC website). https://www.westmercia.police.uk/article/8206/Sexting (West Mercia Police website)
Stalking	**National Stalking Helpline** For advice and support. The helpline will operate a triage service for local support and make referrals -Phone: 0808 802 0300 Website: www.stalkinghelpline.org Email: advice@stalkinghelpline.org

WSCB (Worcestershire Safeguarding Children's Board) website.	http://www.worcestershire.gov.uk/safeguardingchildren Important information for **parents** and **professionals** across Worcestershire in relation to keeping children safe and avenues of support including early help options. Everyone should know how to access this website which has all of the agreed Worcestershire safeguarding and child protection processes on it.
School	
Attendance	The school monitors attendance closely. Any children causing concern are identified and may be discussed with the Education Welfare Officer who may work with the family to provide support. Education Welfare
Children Missing in Education (CME)	**Children Missing Education (CME)** refers to 'any child of compulsory school age who is **not** registered at any formally approved education activity e.g. school, alternative provision, elective home education, **and** has been out of education provision for at least 4 weeks'. **CME** also includes those children who are **missing** (family whereabouts unknown), and are usually children who are registered on a school roll / alternative provision.
Special Educational Needs and / or Disabilities	
Children with disabilities team (CWD)	The Children with Disabilities (CwD) Social Work Team provide services designed to meet the needs of children and young people who have complex disabilities. An assessment will be offered where the child has a condition which is substantial, long lasting or permanent, is a physical and/or learning disability or a life limiting, life threatening condition.
SEN Services and Support Groups	Autism in Worcestershire ASPIE is a social self-help and motivation group for adults with Asperger's Syndrome. **Community Paediatric Service** is concerned with developmental delay and learning disability; motor difficulties such as cerebral palsy and muscular dystrophy; neuro-developmental conditions including ADHD and ASD; complex behavioural difficulties; sensory impairment; statutory medical & educational assessments (The Community Paediatric Service South Worcestershire, The Community Paediatric Service Wyre Forest Disability Information Advice Line (DIAL) Worcestershire Website of the disability advice line South Worcestershire, information on benefits, housing and finance, carer's support and respite, community support, health and legal support Dyslexia Parent Support Group. Find out more from the Worcestershire Dyslexic Support Group Learning Disabilities working with people with learning disabilities, their families and the people who support them. Local SENDIASS group - Free, confidential and impartial support on all matters concerning Special Educational Needs and Disabilities as well as guidance on non-curriculum issues.